How to ask a question during the webinar

If you dialed in to this webinar on your phone please use the “raise your hand” button and we will open up your lines for you to ask your question to the group. (left)

If you are listening to this webinar from your computer speakers, please type your questions into the question box and we will address your questions. (right)

SESSION IS BEING RECORDED
Today’s Agenda

Welcome
Faculty Introductions
Brief Poll
Grantee Introductions and Expectations for Session
Presentation and Discussion (Q&A) on Topic:

“Data Analysis Strategies for Hep/HIV Data”
“Evaluating Integrated Services”
“Utilizing Data” (if time)
“Grantees’ Lessons Learned, Questions, and Issues”

Wrap Up
My site has already completed its preliminary or final analyses of data for the year 2 report.

- Yes, final analyses
- Yes, preliminary analyses
- No
I have some questions/issues regarding my site’s analysis of our hepatitis data.

- Yes
- Not sure
- No
I have some questions/issues regarding analysis of our HIV data.

- Yes
- Not sure
- No
My site uses a formal/standard tool for evaluation of the integration of behavioral health services at my site.

- Yes, definitely
- Somewhat
- No, not at all
I have some questions/issues regarding evaluation of the integration of services at my site.

- Yes, definitely
- Somewhat
- No, not at all
MAI-CoC Evaluation Roundtable CoP

GRANTEE
INTRODUCTIONS & EXPECTATIONS
FOR THE SESSION
Analysis of Hepatitis and HIV Data
Grantees’ Questions/Issues...
Evaluating Integration of Services: What’s in My Toolkit?

- Integration Measures (from 2015 CoP session; SAMHSA’s CIHS website)
- AHRQ’s “Lexicon” and “Guide Me to a Measure”
- Levels of integration (framework and assessments)
- Behavioral Health Integration Checklists
- Organizational assessment tools (for readiness, assets, needs)
- Consumer assessments (experiences, satisfaction, barriers, facilitators to care)
- Decision-making and continuous quality improvement

Source: integration.samhsa.gov
Evaluating Integration of Services: Why do I need these tools in my Toolkit?

“Integration assessment tools can help measure/determine:

• Your organization’s readiness to embark on and progress along on the road to integration.
• What components will be/were integrated
• What staff and training are required/were acquired
• What systems and resources are needed to succeed/facilitated success.”

“Results can lead to internal dialogue on the value of integrated care and how best to support the development of systems of care.”


“Tools on the SAMHSA Web page have unique strengths and features. CIHS does not recommend one tool over another; but encourages you to review each to determine which best suits your organization.”

integration.samhsa.gov
Evaluating Integration of Services: SAMHSA-HRSA CIHS Tools

Organizational Assessment Toolkit For Primary-Behavioral Health Care Integration
A Standard Framework For Levels Of Integrated Healthcare
The Integrated Practice Assessment Tool
Behavioral Health Integration Capacity Assessment
MeHAF Site Self-Assessment
Behavioral Health Integration Checklist
Integrated Behavioral Health Project Tool
Integrated Treatment Tool
Behavioral Health Integration in Medical Care (BHIMC): DDCHCS (3.0)

Source: http://www.integration.samhsa.gov/operations-administration/assessment-tools
Resources Recap - 2015 Evaluator’s CoP

INTEGRATION MEASURES

INTEGRATED PRACTICE ASSESSMENT TOOL (IPAT)

- [http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf](http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf)

Vermont Integration Profile (VIP)

- Viewing only Link to VIP 4.0: [https://redcap.uvm.edu/redcap/surveys/?s=7H3k7DN6sD](https://redcap.uvm.edu/redcap/surveys/?s=7H3k7DN6sD)
- The Live Link to VIP 4.0: [https://redcap.uvm.edu/redcap/surveys/?s=vEpGbwyFE6](https://redcap.uvm.edu/redcap/surveys/?s=vEpGbwyFE6)

AHRQ Atlas for Integrated Behavioral Healthcare Measures (IBHC)


CONSUMER EXPERIENCE MEASURE

Consumer Assessment of Healthcare Providers and Systems (CAHPS)

### SAMHSA – HRSA CIHS Framework (Six Levels of Integration)

<table>
<thead>
<tr>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
<th>Level 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimal Collaboration</td>
<td>Basic Collaboration at a Distance</td>
<td>Basic Collaboration Onsite</td>
<td>Close Collaboration Onsite with Some Systems Integration</td>
<td>Close Collaboration Approaching Integrated Practice</td>
<td>Full Collaboration in a Transformed/Merged Integrated Practice</td>
</tr>
</tbody>
</table>

**COORDINATED** – Key Element - Communication

**CO-LOCATED** Key Element: Physical Proximity

**INTEGRATED** Key Element: Practice Changes

Source: SAMHSA-HRSA CIHS website at [http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf](http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf)
IPAT is based on a Decision-tree Model (not metrics)
# Integrated Practice Assessment Tool –v2

## Integrated Practice Assessment Tool (IPAT)® Version 2.0

1. **Do you have behavioral health and medical providers physically or virtually located at your facility?**
   - ☐ “No” - Go to question 4
   - ☐ “Yes” - Go to question 2

2. **Are medical and behavioral health providers equally involved in the approach to individual patient care and practice design?**
   - ☐ “No” - Go to question 7
   - ☐ “Yes” - Go to question 3

3. **Are behavioral health and medical providers involved in care in a standard way across ALL providers and ALL patients?**
   - ☐ “No” - Go to question 7
   - ☐ “Yes” - Go to question 8

4. **Do you routinely exchange patient information with other provider types (primary care, behavioral health, other)?**
   - ☐ “No”, then pre-coordination - STOP
   - ☐ “Yes” - Go to question 5

5. **Do providers engage in discussions with other treatment providers about individual patient information?**
   - ☐ “No”, then pre-coordination - STOP
   - ☐ “Yes” - Go to question 6

6. **Do providers personally communicate on a regular basis to address specific patient treatment issues?**
   - ☐ “No”, then Level 1 coordinated - STOP
   - ☐ “Yes”, then Level 2 coordinated - STOP

7. **Do provider relationships go beyond increasing successful referrals with an intent to achieve shared patient care?**
   - ☐ “No”, then Level 3 co-located - STOP
   - ☐ “Yes”, then Level 4 co-located - STOP

8. **Has integration been sufficiently adopted at the provider and practice level as a principal/fundamental model of care so that the following are in place?**
   a. Are resources balanced, truly shared, and allocated across the whole practice?  
   - EXAMPLES: Some form of ongoing communication via weekly/monthly calls or conferences to review treatment issues regarding shared patients; use of a registry tool to communicate which patients are not responding to treatment, so that behavioral health providers can adjust treatment accordingly based on evidenced based guidelines.
   b. Is all patient information equally accessible and used by all providers to inform care?  
   - EXAMPLES: The entire provider can access the behavioral health record and medical record.
   c. Have all providers changed their practice to a new model of care?  
   - EXAMPLES: Primary Care Providers (PCPs) are prescribing antidepressants and following evidenced based depression care guidelines; PCPs are trained in motivational interviewing; behavioral health providers are included in the PCP visit.

---

Source: [http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf](http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf)
Agency for Healthcare Research and Quality (AHRQ) Tools: Lexicon and Core Measures

Lexicon of concepts and definitions

Core Measures Atlas

- A framework for understanding measurement of integrated care;
- A list of existing measures relevant to integrated behavioral health care; and
- Organization of the measures by the framework and by user goals to facilitate selection of measures.

Consumer Assessment of Healthcare Providers and Systems (CAHPS)
AHRQ’s Measures Selection Tool Guided by their Integration Framework

Integration Framework and Associated Core Measures

This table is a printable summary of the Integration Framework and associated core measures found in the Atlas of Integrated Behavioral Health Care Quality Measures (IBHC Measures Atlas). The table includes the “Core Measures” of integrated care only. For a full listing of the “Core Measures,” “Additional Measures”, and details about the developer, purpose, development and testing, past or validated applications, full citation, and copyright information for each measure, please visit the BHHC Measures Atlas website, available at: http://integrationacademy.samhsa.gov/atlas.

What is “Integrated Behavioral Health Care”?

Integrated behavioral health care is the care a patient experiences as a result of a team of primary care and behavioral health clinicians, working together with patients and families, using a systematic and co-reflective approach to provide patient-centered care for a defined population. This care may address mental health and substance abuse conditions, health behaviors (including their contribution to chronic medical illnesses), life stressors and crises, stress-related physical symptoms, and ineffective patterns of health care utilization.

<table>
<thead>
<tr>
<th>FUNCTIONAL DOMAINS</th>
<th>MEASUREMENT CONSTRUCTS</th>
<th>MEASURES</th>
</tr>
</thead>
</table>
| Care Team Expertise: The team is tailored to the needs of particular patients and populations — with a suitable range of expertise and roles. | Measurement constructs describe specific characteristics (i.e., structures), actions (i.e., processes), and outcomes that can be observed during Integrated Behavioral Health Care. | C1. Assessment of Chronic Illness Care  
C2. Behavioral Health Integration Checklist  
C3. Competency Assessment Instrument Measures  
C4. Consumer Assessment of Healthcare Providers and Systems – Clinician & Group Measures  
C6. Level of Integration Measure  
C7. Mental Health Integration Programs  
C8. Site Self-Assessment Evaluation Tool |

integration.samhsa.gov
Guide Me to a Measure

To find a measure that suits your needs, enter your goals below. If you would like to review the measurement goals and needs of other similar organizations, review the information on “Who Will Benefit From Using the IBHC Measures Atlas?”

What do you want to do? (Check all that apply)

- Implement an Integrated Care Program
- Build an Integrated Care Team
- Measure the Level of Integration
- Complete a Program Evaluation
- Improve Quality
- Conduct Research
- Assess Patient Satisfaction

Search
Patient-centered Integrated Behavioral Health Care Principles and Tasks (AIMS Center) Checklist Example from AHRQ
Grantees’ Questions/Issues
Grantees’ Lessons Learned
Tips for Utilizing Data (if time)
Additional Resource

Literature Review on Integrating Behavioral Health Services into Primary Care Settings
Additional Questions

Gretchen Vaughn
gvaughn@mayatech.com

Jamie Weinstein
jweinstein@mayatech.com

Additional Comments?
Contact the SAMHSA-HRSA Center for Integrated Health Solutions
integration@thenationalcouncil.org or MAI-COC-TA@mayatech.com

integration.samhsa.gov
Slides for today’s CoP are available on the CIHS website at:

For More Information & Resources

Visit [www.integration.samhsa.gov](http://www.integration.samhsa.gov) or e-mail [integration@thenationalcouncil.org](mailto:integration@thenationalcouncil.org)
Thank you for joining us today.

Please take a moment to provide your feedback by completing the survey at the end of today’s webinar.